

# MEDICAL INTERPRETER / PATIENT SERVICE REPRESENTATIVE

AN ALLIED HEALTH PROGRAM OFFERING CONCURRENT  
CLASSROOM AND CLINICAL ROTATIONS IN A VARIETY OF  
MEDICAL SPECIALTIES...ALL IN ONE CONVENIENT LOCATION



An allied health certification program made possible through  
partnership with Bridging the Gap/Cross Cultural Healthcare Program



## APPLY YOUR LANGUAGE SKILLS IN A MEANINGFUL & REWARDING CAREER

As a bilingual individual, you've got valuable skills that can lead to a rewarding career in healthcare. A bilingual patient care representative is vital in fostering positive patient experiences and health outcomes.

Our versatile program provides the foundational skills and practical experience needed to become a competent, effective, and professional medical interpreter and a skilled patient service representative including:

- Interpreting roles and techniques
- Medical Interpreters' code of ethics
- Integrated medical terminology, anatomy, and physiology
- The United States health care system
- The role of culture in interpreting
- Communication skills for advocacy
- Health data structure, collection, and standards
- Insurance and billing functions
- Privacy, security, confidentiality, and legal compliance
- Basic practice management

Together these skills make it possible for you to assist health care and human services providers offer culturally and linguistically appropriate services.

**Trinity provides clinical and EHR experience, allowing students to apply classroom lessons in a working clinic, acquiring practical and marketable skills.**



## EMPLOYMENT OUTLOOK

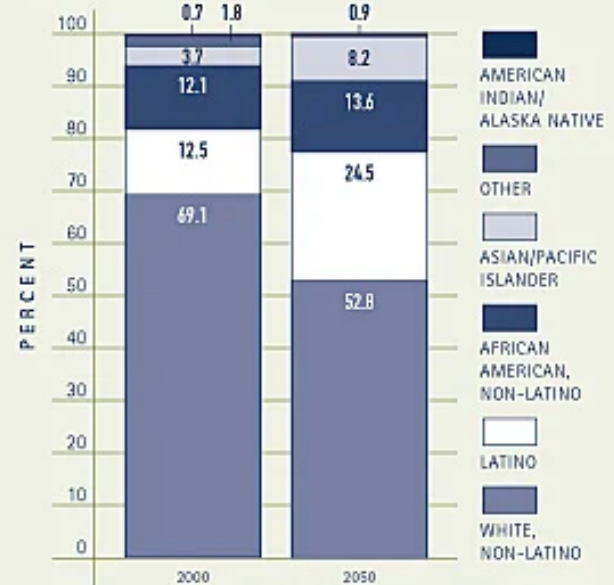
# IN HIGH DEMAND

*The demand for bilingual healthcare professionals is only increasing as the world becomes more globalized. Bilingual healthcare professionals can improve outcomes by providing culturally competent care that enhances communication between patients and providers.*

*The goal of culturally competent health care services is to provide the highest quality of care to every patient, regardless of race, ethnicity, cultural background, English proficiency or literacy.*

### Racial and Ethnic Minorities Will Comprise Almost Half of the Total Population by 2050

FIGURE 2  
Distribution of the U.S. population by race/ethnicity, 2000 and 2050



NOTE: "Other" includes non-Latino individuals who reported "Some other race" or "Two or more races." Data for 2050 do not include estimates for the "Other" category.

SOURCES: U.S. Census Bureau, 2001, PHC-T-1. Population by race and Hispanic or Latino Origin for the United States: 2000. Available at: <http://www.census.gov/population/cen2000/phc-t-1/tab03.pdf> and Day, J.C. 1996. Population projections of the United States by age, sex, race, and Hispanic origin: 1995 to 2050. U.S. Bureau of the Census Current Population Reports (P25-1130).

## WHY CHOOSE TRINITY?



- Concurrent lectures, labs, and clinical experience allow students to learn and apply knowledge in a working clinic (not just shadowing!) alongside trained medical and front-office professionals.
- Specialty clinics provide expanded experience in a variety of medical disciplines including family medicine, pediatrics, vision, hypertension, women's health, diabetes care, and more.
- Small classes ensure personalized training/hands-on experience.
- Program length and 1:4 ratio of classroom to clinical hours ensure grads emerge confident, competent...and ready to work!
- All-inclusive tuition means no hidden fees.
- Soft-skills training includes workplace communications, dependability, and patient relations, developing not just great clinicians, but great employees and co-workers prepared to succeed in the workplace and in life.



# ADMISSION REQUIREMENTS

- 18 years of age or older
- High school diploma or GED
- Pass Language Proficiency Exam
- Background Check
- Proof of Hepatitis B vaccination (started or completed); proof of two-step TB skin test
- Application, including personal statement
- Eligible to work in the United States
- Students applying for financial aid/workforce development funding may be required to complete additional screening and career testing

## 2024 COURSE SESSIONS

**Spring: January 15 - March 29 \* Spring: May 13 - August 9**  
**Fall: July 29 - October 18 \* Winter: Sept. 30 - December 21**

Didactic/Classroom	60 hours
Clinicals/Labs	Up to 240 hours

## ABOUT OUR PROGRAM PARTNERS



Trinity Free Clinic has provided medical, dental, and vision services to those in need since 2000. Trinity is a clinical/ rotation site for IU School of Dentistry; Butler, Purdue, and Manchester University Pharmacy students; Indiana University NP and BSN nursing students, and Marian University College of Osteopathic Medicine.



The Cross Cultural Health Care Program is to serve as a bridge between communities and health care institutions to advance access to quality health care that is culturally and linguistically appropriate through state-of-the-art educational programs and training materials.

## TUITION AND FEES \$4,500

### COMPREHENSIVE PROGRAM FEES INCLUDE:

- Tuition
- Text Books
- Workbooks
- Lab & Technology Fees
- Language Proficiency Pre-test Fee
- Certification Exam Fee
- Scrubs/Uniforms
- Career Placement

## SCHOLARSHIPS & PAID WORK EXPERIENCE

Scholarships, workforce development funding, and Earn-While-You-Learn opportunities available. More info is available during your onsite visit to Trinity Free Clinic.

### Ready to learn more?

Complete this interest form and set up a tour:  
[www.TrinityFreeClinic.org/education](http://www.TrinityFreeClinic.org/education)

Call Nidia 317-819-0772 or  
[nidia@trinityfreeclinic.org](mailto:nidia@trinityfreeclinic.org)